

UNIFORM

TECH SPOTLIGHT

NOVEMBER 2024



How we're taking the stress out of uniform procurement

totaluniform solutions t.us

Home Uniform Program Support Admin

★ Getting Started

Hi, Sarah

Welcome to your Uniform program.
What do you want to do today?

My Allocation

0%
USED

VIEW

Your Uniform Program

BROWSE PRODUCTS

Do you need

KNOWLEDGE

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VOL. 1

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B2BHub Snapshot



90,000
USERS



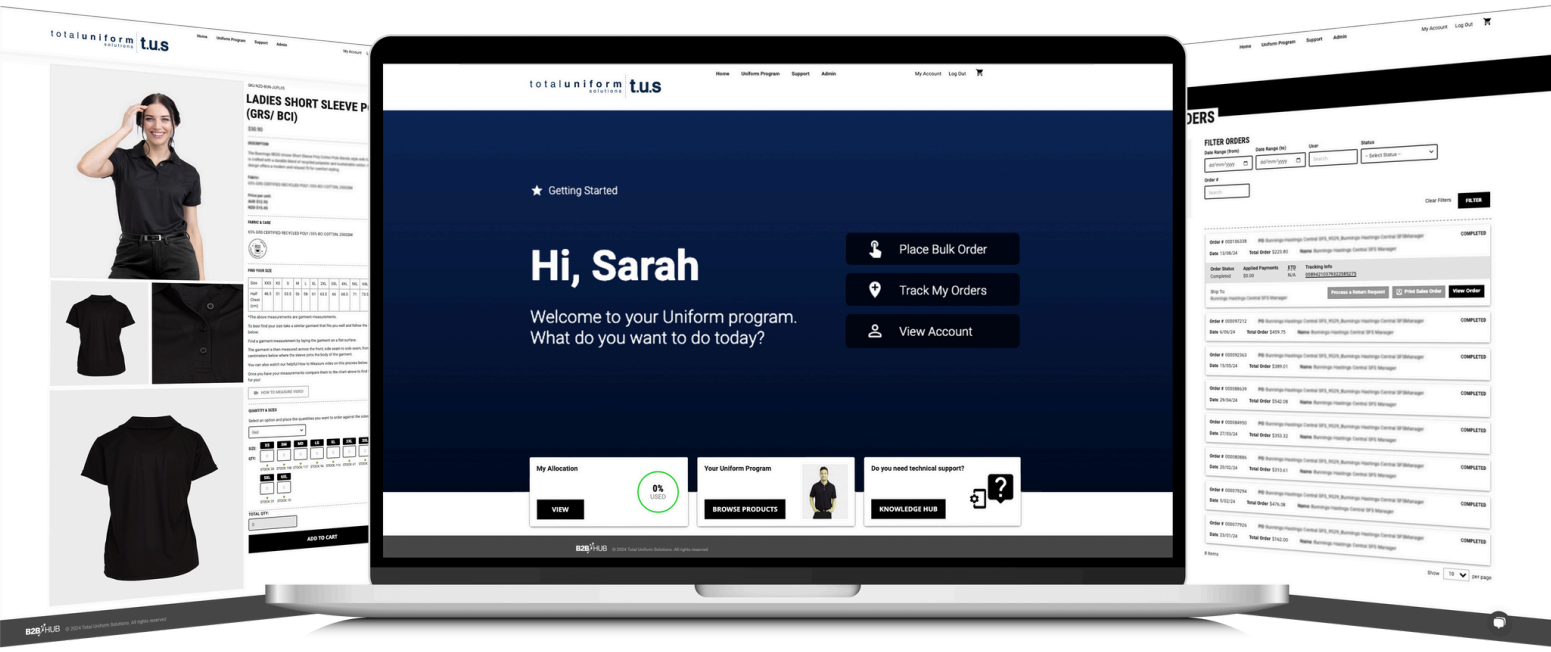
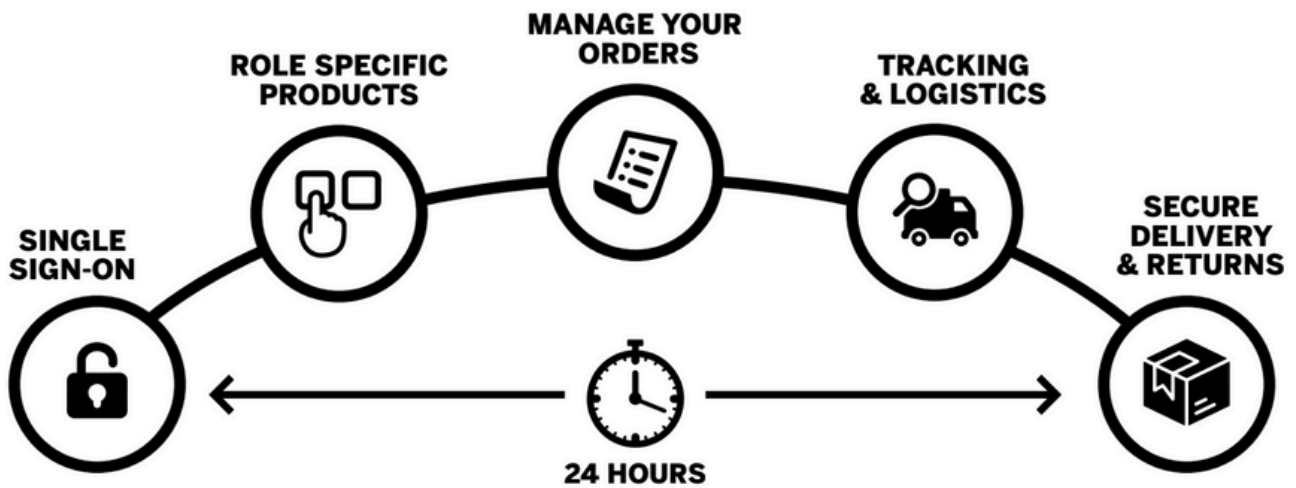
130
COMPANIES



6000
PRODUCTS



120,000
ORDERS COMPLETED



Our best in market online ordering platform B2BHub has been purpose built to solve issues within the uniform procurement process.

Our system can be easily configured to meet the unique needs of each of our clients.

Built for you

Custom theming, including your logo, colours, imagery and unique makes your portal feel like an extension of your intranet.

“I work with our clients to establish their needs and come up with an ordering solution that meets those needs and exceeds expectations ”

- Herb Huskisson
TUS Customer Success Manager

CONFIGURED FOR YOU

B2BHub can be customised to your business allowing for different offerings by brand, eligibility, payment and billing options.

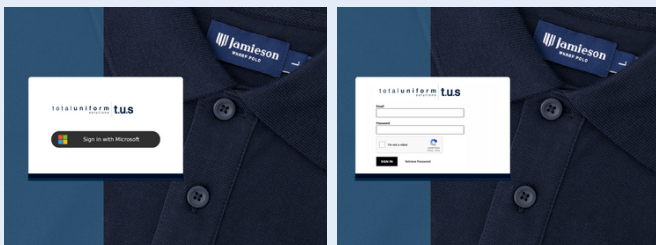
Users and their permissions are managed via Role Based Access Controls agreed with you, ensuring each user can only “see, do and have” what they need for their role.

Customisation includes:

- Single Sign-On capability
- Allocation and user management
- Real-time updates on stock levels
- Real-time order tracking
- Supported by Netsuite ERP
- Shipping options and delivery address management
- WOTsize to choose the right size and eliminate returns

Personalised Login

Custom theming, including your logo, colours, imagery and unique URL - company.uniform.com.au - makes your portal feel like an extension of your intranet.



SSO

No longer just a ‘nice feature to have’ Single Sign On capability is essential in improving cybersecurity and compliance simultaneously.

Our solution supports Single Sign On with Azure AD using SAML v2 standard and Just-in-Time Provisioning.

*Available to qualifying customers



Online Data Security

Adhering to industry standards like SOC2 Type 2 and ISO27001, at TUS we prioritise security throughout our operations and employ regular security assessments and penetration testing to ensure a secure, reliable uniform management system. B2BHub operates on a highly secure AWS infrastructure and we use robust network segmentation, access controls, and IAM to protect your sensitive data and tokenisation to safeguard payment information, making our payment processing PCI-DSS compliant.



AWS
Well-Architected

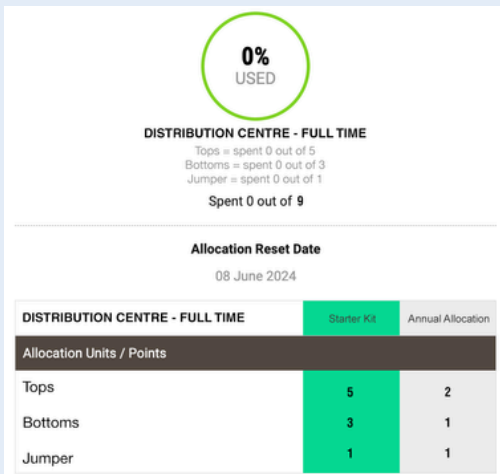
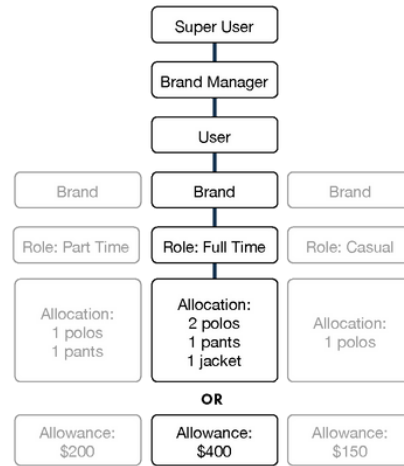


STAFF ENTITLEMENTS

Allocation / Allowance

Uniform allocations aren't one size fits all so we configure B2BHub portals based on your staffing profile.

We customise allocation or allowance based on employment type and location. Whether users be full-time or casual, based in chilly Tasmania or tropical Far North Queensland, they'll have access to garments that suit their requirements.



Users have full visibility of their personal uniform allocation entitlement, usage and reset. They will have access to a page that will show them exactly how much money they have left to spend for allowance or how many items they are entitled to in each clothing category for allocation

Users can request an increase to their allocation or allowance if needed. Line managers or budget holders can control these requests through an in-built approval process. Email notifications keep users and managers informed.

Request an Increase

If you require multiple items please make multiple requests.

Item Required

Please select

Quantity Required

1

Reason

Please select

Comments

REQUEST AN INCREASE

WOTSIZE - RIGHT SIZE

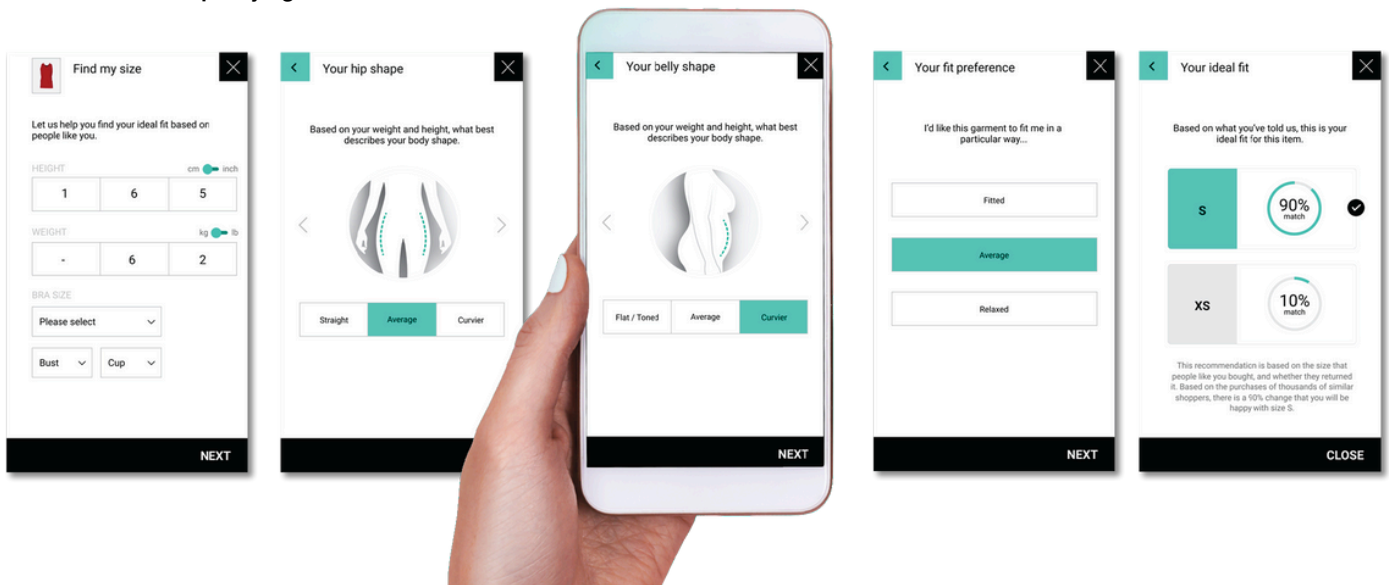
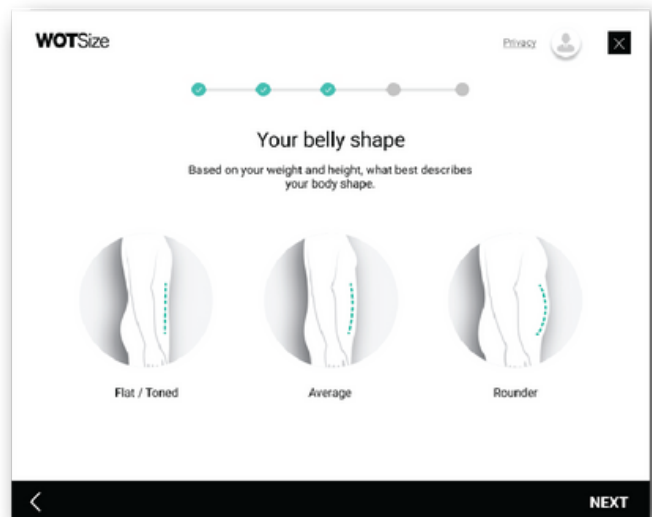
Stop the need for returns. Get the correct size the first time, with the WOTsize app embedded in each product page. Returns due to incorrect size create an enormous unnecessary carbon footprint.

Our proprietary app WOTsize helps users determine their preferred fit based on each garment selected. Using the garment's physical measurements which are catalogued in the app's database, the user goes through a series of non-invasive questions before being recommended a size.

Feature-rich product pages also help users make the right choice with:

- High quality images
- Image zoom
- Detailed product descriptions
- Additional sizing tools including garment measurements and how-to measure videos
- Garment care instructions

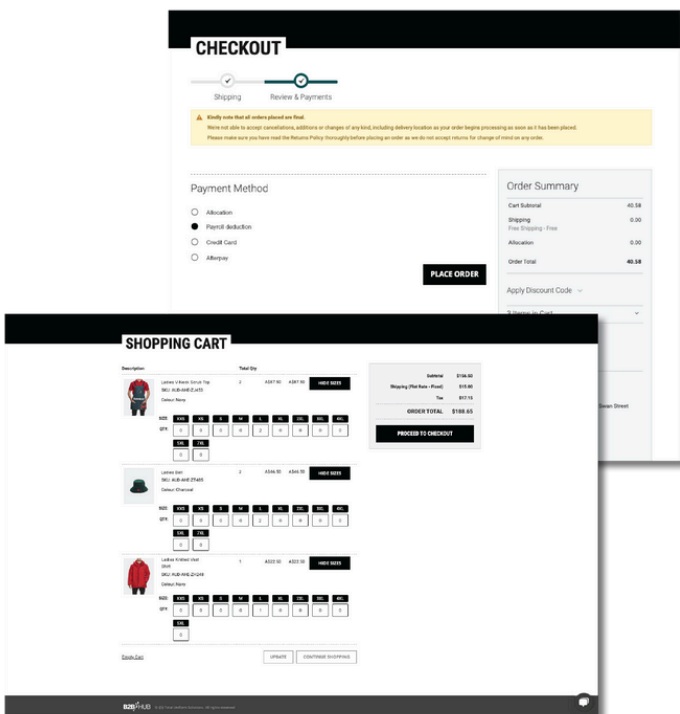
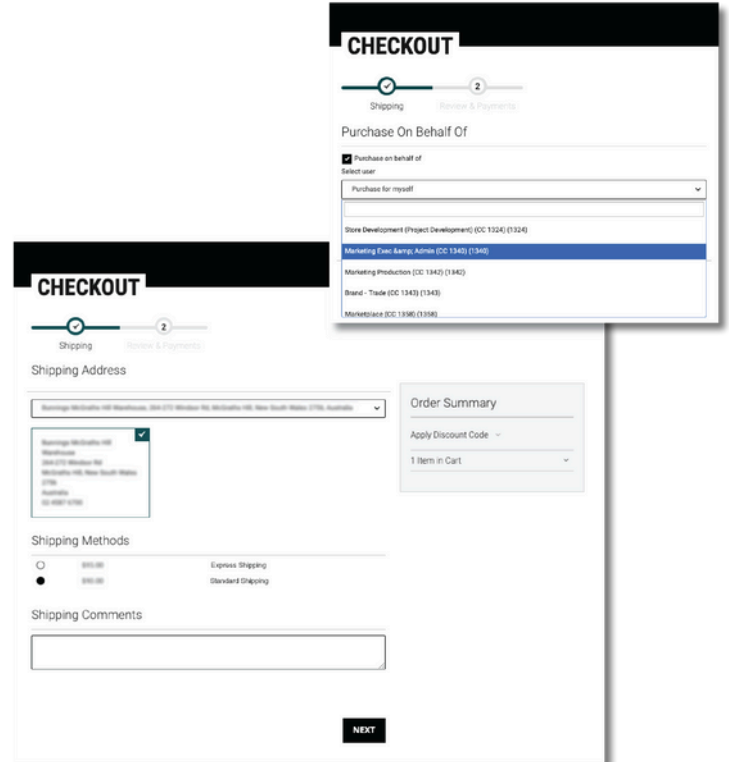
*Available to qualifying customers



CHECKOUT OUR DELIVERY

The checkout and delivery process for users is simple. The checkout process will look different for team members, managers and super users, allowing for various purchasing rules relevant to your portal's configuration.

Based on permissions, store-based team members can be automatically assigned to their cost centre but managers or Support Office departments could have visibility and ordering permissions to "Order on Behalf of" cost centres they manage or are responsible. Team members can have permission to select their preferred delivery address and shipping method. Additionally, they can include any specific shipping comments or note to accompany their delivery.



Users can choose to use their allocated uniform entitlement budget or pay for additional items with payroll deductions or credit card.

If required, your portal can be configured to send orders to Line Managers for approval. Authorised users can make orders on behalf of others and place bulk orders.

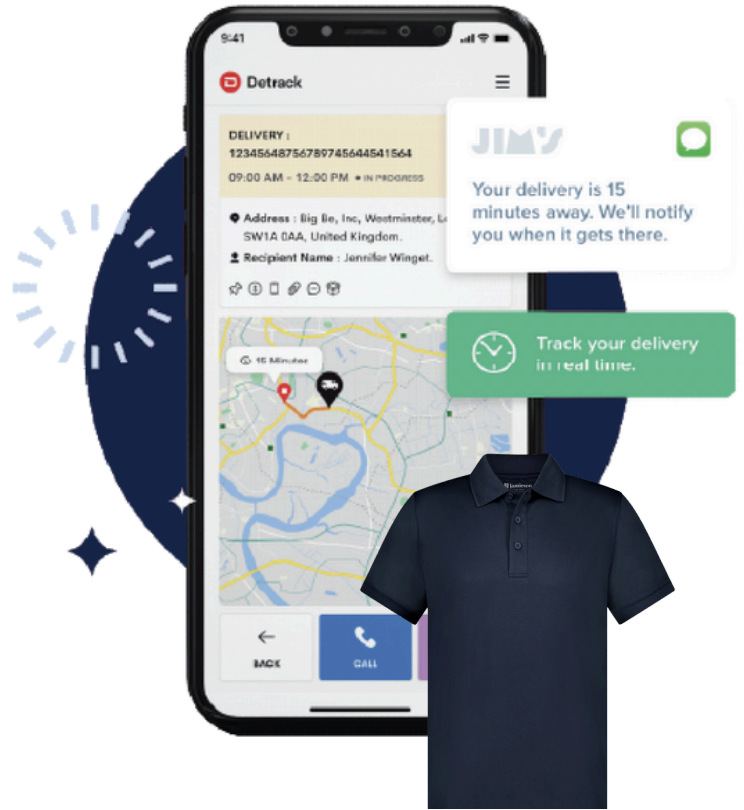
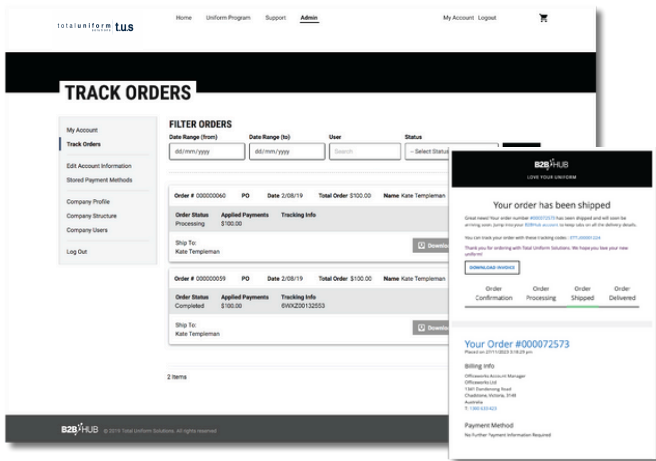
Payment methods:

- Credit Card
- On Account
- Allocation
- Payroll Deduction
- Afterpay

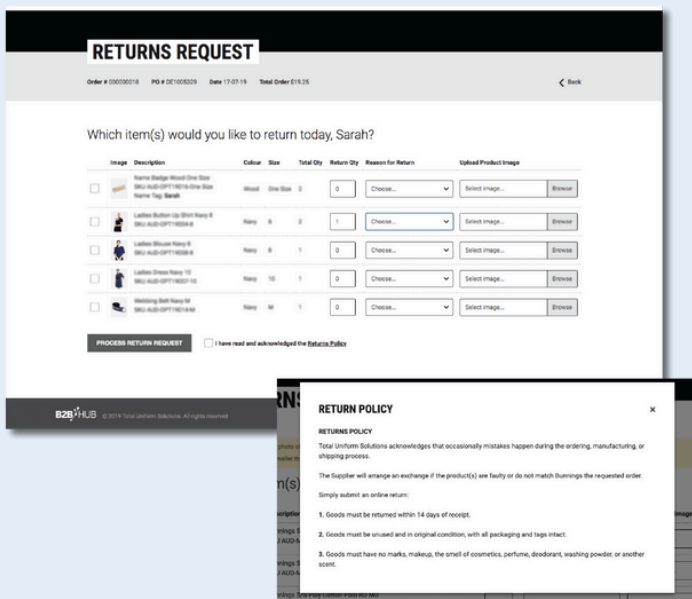
CLEAR ORDER TRACKING

All users can easily track the status of their orders, view tracking details and access previous order history on B2BHub.

They can also search or filter orders and download sales orders/tax invoices. Email notifications also provide order status and tracking updates.



Easy exchanges/returns



Simply find your order, select the items you wish to return & hit submit.

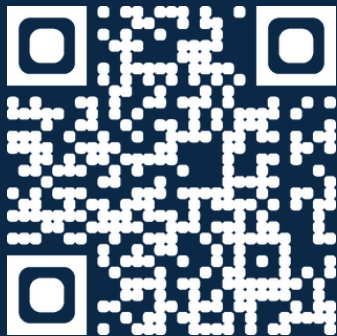
Once we receive the request, our Customer Service team will assess if the return is in line with the returns policy & provide the team member with a return shipping label.

As soon as the returned items are received by our warehouse team, a credit will be loaded onto the users B2BHub account to place a new order.

UNIFORM

VOL 2. COMING SOON

FIND OUT MORE



✉ hello@uniform.com.au
☎ 1300 UNIFORM

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